

# **Navigating Mobile Open Enrollment**

#### Mobile

Open enrollment is your yearly opportunity to update your benefit plans, designate your beneficiaries, make changes to your current coverage and add or remove dependents. Benefits Open Enrollment is Nov 4-20. If you do not take action during this time, you won't be enrolled in health, dental, vision or most other voluntary benefits. During this period, you will receive a **Change Benefits for Open Enrollment** task in My Tasks. To do so, click on the **Benefits and Pay** hub in your Top Apps and click on Benefits, then Dependents if you need to add a dependent. To add, click the Add button and complete all the fields with a red asterisk. The following steps will help you to complete your open enrollment.

Note: Please make sure all your dependents are in Workday prior to electing benefits.

<u>↑ Important</u>: Once the period ends, you will only be able to make changes if you experience a qualifying life event (e.g., marriage, birth, loss of coverage).

For more information about the Annual Open Enrollment in Workday, please contact <a href="MyHR.HelpDesk@carle.com">MyHR.HelpDesk@carle.com</a>. Visit benefits.carle.org for plan details, enrollment directions and more information.

## Get ready: What You'll Need

Before starting your enrollment, gather the following information from any new dependents:

- Official documents (birth certificate, marriage license, legal guardianship)
- Social Security Number (SSN)
- Date of birth
- Current address (if different from yours)

You should also determine your beneficiary designations for life insurance. This can include individuals, charities, and/or trusts. Trust or charity details, if applicable.

Missing documents? You may upload supporting documentation and have 5 business days to provide the official versions.

# View current 2025 benefit elections

To view your current 2025 benefit elections, in Workday on your mobile device, navigate to the menu click **Benefits and Pay**, then click **Benefits**, then **Benefits by Date**, and then the **checkmark**. This will allow you to view your elections by date. If you want to see your current benefits, use today's date and click **Ok**. Use the arrow button to expand to full screen. If you would like to print this screen, please click the PDF button in the upper right-hand corner of your Workday screen. You can then download the document and print.

## Updating your benefit elections after submission

You can make changes to your benefit elections during the open enrollment period (11/4-11/20) from the **Benefits** and **Pay** app. See <u>Updating Your Enrollment</u> on page 9 for specific instructions.



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# **Open Enrollment Steps for Mobile**

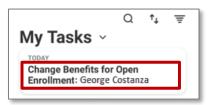
Initiating Open Enrollment can be done through a task or from the **Benefits and Pay** app.

## My Tasks inbox

1. Select the My Tasks icon.

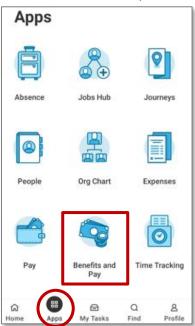


2. Select the Change Benefits for Open Enrollment task.



## Benefits and Pay App

- 1. Select Apps
- 2. Select Benefits and Pay

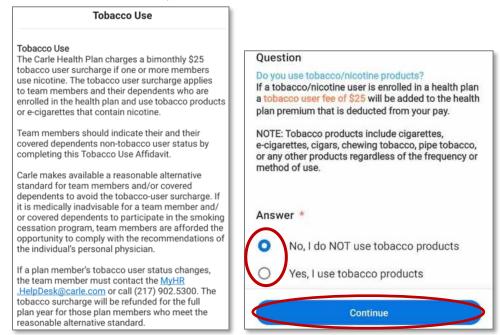


3. Select Let's Get Started

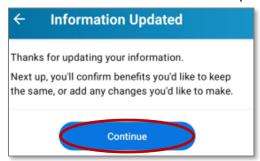




4. Answer the tobacco use question and select **Continue**.



5. Select **Continue** from the **Information Updated** page.

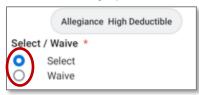


6. The Benefits page displays. Scroll down to choose a category. Select Enroll to begin enrollment.

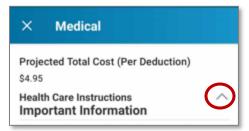




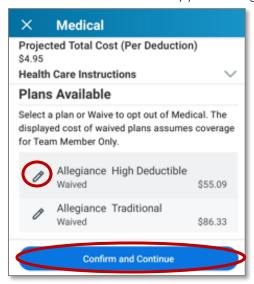
7. For each category, choose **Select** or **Waive**.



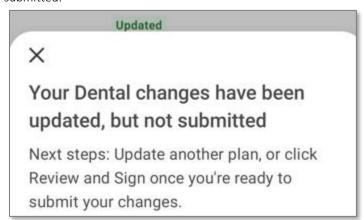
8. Select the plan, then expand the **Health Care Instructions section** to view plan information and details, along with the provider's contact information.



9. Select the **Edit** icon to modify your coverage, if needed. Select **Confirm and Continue**.



**Note**: A reminder will be displayed to confirm the update to coverage. These changes have not yet been submitted.

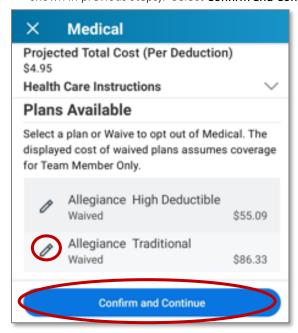




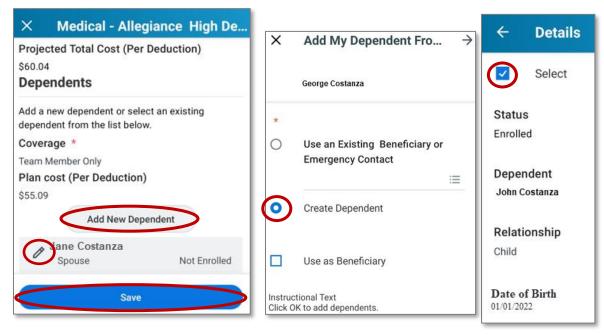
## Add or Modify Dependents

If you elect or modify a benefit plan during open enrollment, you can add dependents or modify existing dependents.

10. Select **Enroll** or **Manage** to elect or modify a benefit plan. Use the **Edit** icon to select or waive a plan (as shown in previous steps). Select **Confirm and Continue** to add or modify dependents.



11. Select **Add New Dependent** and complete the questions. You can also add or remove an existing dependent from the plan by clicking the pencil icon and selecting or clearing their checkbox. Complete all required information before moving on to the next step.

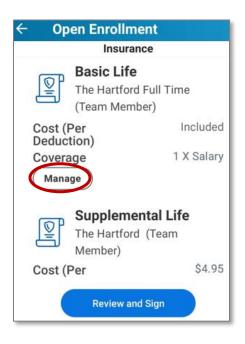


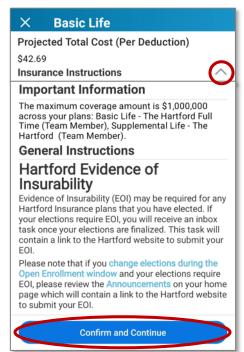
12. Select Save.



## Add Disability and Group Life Insurance

13. From the **Insurance** section, select **Manage** or **Enroll** to modify your benefit elections. Review the **Insurance Instructions** and **Important Information**.





14. Select or Waive each benefit election. Select the Edit icon to modify your coverage as needed, then select Done.



15. Select Confirm and Continue.

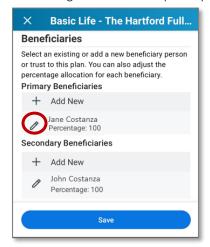
Note: To elect optional spouse or child life insurance, you must elect 1X optional employee life insurance.

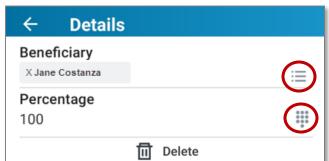
### Designate Life Insurance Beneficiaries

- 16. From the **Insurance** section, select each category to open your enrollment options.
- 17. For new enrollments, select **Enroll**, then the **Edit** icon and the plan name to view the plan description or provider website.
- 18. For current enrollments, select Manage, then Confirm and Continue to modify your beneficiaries.



19. Select the **Edit** Icon, then the **Percentage** field to view and modify your beneficiary percentages and coverage amounts. Your primary beneficiary and contingent beneficiaries must add up to 100%.





- 20. Select Add New to add a new beneficiary.
- 21. Select existing beneficiaries or add a new beneficiary. To add a new beneficiary, select Add Beneficiary or Add Trust by first selecting Add New, then expanding the Beneficiary prompt. To remove an existing beneficiary, select the Edit Icon next to their name and select Delete.



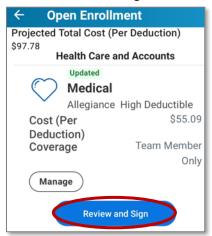
- 22. After filling out the requested information, select **Done**.
- 23. Enter the percentage of benefits for each beneficiary.
- 24. Select Done, then Save.

### Add Additional Benefits

You can select optional benefits in the **Additional Benefits** section, such as hospital indemnity or identity theft. You can select or waive coverage for each category.

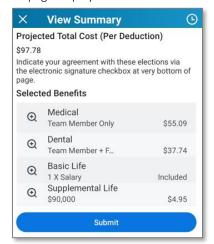
### Complete Your Enrollment

25. Select Review and Sign.



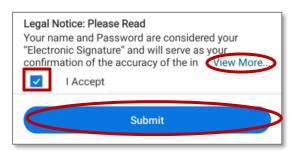


26. Scroll down to review your benefit elections and upload any required documentation in the **Attachments** section. Select the **I Accept** checkbox to confirm your electronic signature. Select **Submit**. A confirmation page displays.







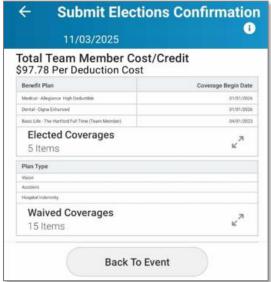


Note: If you do not select the I Accept checkbox to confirm your electronic signature. A notification will display.



27. Select **Done** to return to **My Tasks** or select the **View 2025 Benefits Statement** to view an election confirmation.





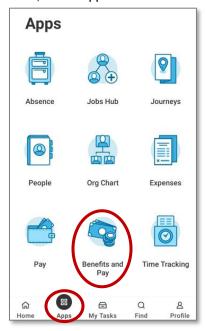


## **Updating Your Enrollment**

You can update your Open Enrollment choices any time until the last day of the enrollment window (11/4-11/20).

How to reopen your event

28. Open the Apps and select Benefits and Pay.



- 29. On the **Overview** tab, locate the **Benefit Event: Open Enrollment** card (you will see the submit elections by date).
- 30. Click **Edit** to reopen the event.



- 31. Finish up
  - a. Update any plans you need, then click **Review and Sign** again.
  - b. Scroll to the bottom, check I Accept, and click Submit to resubmit your elections.